



PRIVACY STATEMENT

ACTTAB Limited ('ACTTAB') is an ACT Territory-owned Corporation and is dedicated to providing wagering and gaming services to the public of the Australian Capital Territory.

This privacy statement summarises the types of personal information ACTTAB collects, the purposes for which the personal information is collected, the types of organisations to whom ACTTAB normally discloses personal information, and what security measures ACTTAB has in place to secure the information.

Compliance with Privacy Legislation

The ACTTAB Privacy Statement is made pursuant to the Information Privacy Principles ('IPPs') under the *Privacy Act 1988* ('Privacy Act'). ACTTAB will conduct itself in a fair, lawful and professional manner when managing the collection, use and storage of any personal information (as defined in the Privacy Act).

Types of Personal Information Collected by ACTTAB

ACTTAB provides Account Betting services to customers via the Internet and telephone. To facilitate these services it is necessary for ACTTAB to collect personal information on all Account Betting customers.

The type of information that ACTTAB may collect will depend entirely on the dealings customers have with ACTTAB. For example, ACTTAB may require more information about a customer who opens a betting account (e.g. production of identification documents) than it may require from a customer wishing to enter an ACTTAB competition. Information is collected directly from customers and from their use of ACTTAB's products and services.

Personal information may also be collected from customers for any venue or corporate promotions that ACTTAB conducts.

When a customer visits ACTTAB's website information is stored in the form of a session identification that does not personally identify the user. This means that when customers close their browser no personal information is retained by ACTTAB.

Purpose of Collection, Use and Disclosure of Personal Information

All personal information collected by ACTTAB will be treated professionally and confidentially and will only be disclosed as permitted or required by law.

The information collected will only be used for ACTTAB purposes in providing customers with ACTTAB services such as establishing, administering and maintaining Betting Accounts and to inform Account Betting customers of ACTTAB services and products.

Disclosure to lawful authorities

Personal information may be disclosed to Centrelink, the Australian Taxation Office, the Australian Federal Police, the Director of Public Prosecutions, the Australian Transaction Reports & Analysis Centre and the ACT Gambling and Racing Commission and other lawful authorities in circumstances relating to law enforcement or regulation.

Disclosure to racing and sports bodies

Personal information may also be disclosed by ACTTAB to racing and sports bodies charged with the administration of racing, sports and gaming rules in Australia (and their nominees) for the purposes of administration, investigation and enforcement of those rules. Such racing and sports bodies include, but are not limited to:

- Racing Victoria Limited;
- Racing & Wagering Western Australia;
- Harness Racing Victoria;
- Greyhound Racing Victoria;
- Racing NSW;
- Harness Racing NSW;
- Greyhound Racing NSW;
- Racing SA Pty Ltd (incorporating Thoroughbred Racing SA Ltd, Greyhound Racing SA Ltd & Harness Racing SA Ltd);
- Queensland Racing Information (incorporating Queensland Racing Ltd, Queensland Harness Racing Ltd and Queensland Greyhound Racing Ltd);
and
- National Rugby League Ltd.

Disclosure to ACTTAB contractors

ACTTAB may disclose customers' information to contractors of ACTTAB where reasonably necessary for the purposes of providing customers with ACTTAB services. Any contractors will be required to maintain the confidentiality of customers' information.

Security of Information

All personal information ACTTAB collects is kept on industry standard computer servers that are maintained in a controlled and protected environment that is protected from unauthorised access, use or disclosure. ACTTAB employees are required to maintain the confidentiality of any personal information held by ACTTAB.

Further Information

If you have any queries regarding privacy matters, visit the Australian Office of Federal Privacy Commissioner's website at www.privacy.gov.au.

If you need to access or update your personal information held by ACTTAB or you have a privacy enquiry or complaint please contact the ACTTAB Privacy Contact Officer:

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May 2009